



Vortex, Inc.
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Ashland, OR 97520
541.201.9965
www.vortex.com

Lowell Anderson
iSecure, Inc.
PO Box 2541
Grants Pass, OR 97528
April 20, 2010

Dear Lowell,

Vortex has been using iSecure's onsite shredding service for more than a year, and I wanted to let you know how delighted we are with your service.

From the first time we spoke with an iSecure representative, through to the recurring visits of your service personnel, we have experienced a high level of customer service and professionalism.

Your service staff come to our offices, collect the secure shred-box we use on a daily basis, shred its contents onsite, then deliver a certification concluding the transaction. Your service eliminates some hassle for us, and does so at a reasonable price point.

Thanks to you and your team.

A handwritten signature in black ink, appearing to read "Dana Greaves".

Dana Greaves
CEO, Vortex, Inc.